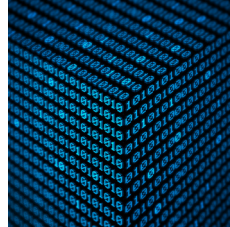


## Application Development: SharePoint Optimize Your SharePoint Investment



Augment the out-of-the-box functionality of Microsoft SharePoint™ to address a wide range of business needs. Through Application Development: SharePoint from Fiserv, we help you get the best value from your SharePoint investment and drive user adoption.

Let Fiserv help you unlock the true potential of Microsoft SharePoint. Whether you're focused on web content management and social networking, business intelligence, or helping associates connect and work together, we can help you reach your goals.

Our service is enriched by a suite of home-grown assets such as customized business intelligence and reporting services. The reusable framework components connect with the underlying financial business ecosystem and generate reports for a comprehensive overview.

### Improve Your SharePoint Experience

As more and more organizations implement SharePoint, many aren't getting the full return on their investment due to lower than expected user adoption, migration issues, and unmet functional and technical expectations. Organizations' unique business and technical requirements often lead them to implement third-party tools or custom develop such tools.

We work with you to deploy, integrate and manage SharePoint-based intranets, extranets and microsites and make them accessible across different channels using our repository of prebuilt SharePoint assets and framework.

We help you obtain, organize, store and deliver information crucial to your operation in the most effective manner using SharePoint. You eliminate ad hoc processes that can expose you to regulatory compliance risks and other potential problems.

Administration	Reporting and Business Intelligence
Installation, configuration and farm setup	Executive dashboards
Capacity planning and governance	Cross-platform data integration to create meaningful reports
Architecture planning	Implementation of data analysis services through Power View
Configure service applications and authentication mechanism	Data consolidation using key performance indicators and scorecards
SharePoint backup and monitoring	Integration with Power BI and SSRS
SharePoint disaster recovery	
Enterprise Content Management	Portals and Applications
Socialization (microblogging, tagging, social networking)	SharePoint intranet and website design
E-discovery	Search configuration and result customization
Co-authoring of documents, versioning control and approvals	Site branding and user interface development
Wikis for team and project collaboration	Develop SharePoint Online/O365 add-ins and reusable component
Record/document archiving and purging	Development and configuration of provider-hosted apps
Record personalization using content organizer and custom rules	
Line-of-Business Integration	Migration
Integration with financial core ecosystem	Migration from SharePoint legacy version to latest version of SharePoint/SharePoint online
Integration with BizTalk server, SAP server, Dynamics CRM, Documentum server and more using BCS services	Migration from other content management systems to latest version of SharePoint/SharePoint online
Integration with social media and external sites	Migration from file share/ Google drive to latest version of SharePoint/SharePoint online
Integration with DocuSign and enablement of paper-free approval process	
Integration with office composite application	
Business Process Automation	Security and Compliance
SharePoint designer workflows	Claims, Windows and form-based security mechanism
Declarative and out-of-the-box workflows	Federated Security, multifactor authentication
Workflow integrating with third-party plugin – Nintex and K2	Security compliance and reporting
Automated and customized workflow solutions for banking or credit processes to improve operational efficiency	Enabled compliance to banking standards and audit



Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today. Visit [fiserv.com](http://fiserv.com) to learn more.

## How We Work With You

We offer flexible engagement options so you can choose the level of support based on your unique needs and degree of customization.

### Staff Augmentation

- Augment your SharePoint internal team or capability with associates from Fiserv, who work as an extension of your team
- Pricing based on time and materials

### Projects

- Fiserv works with you to identify the opportunity area and scope out project needs
- We focus on understanding your business or technical needs and provide estimations
- Best shore model to optimize costs
- Pricing can be fixed or based on time and materials

### Managed Services

- Continuous support throughout the year with dedicated Fiserv associates providing end-to-end support for your SharePoint deployment and environment
- Statement of work and service levels are drawn after a due diligence exercise
- Best shore model to optimize costs
- Pricing is a fixed monthly fee or based on time and materials

## The Fiserv Advantage

- Industry-standard SharePoint migration tools and governance practices bundled with deep knowledge of underlying business software products and financial services domain
- Vast experience in designing and architecting enterprise portal development and content management systems
- Dedicated team of certified SharePoint professionals and consultants for developing and architecting quality solutions
- Consistent delivery and quality assurance due to our rich repository of customized framework and reusable assets
- A proven track record of conceptualizing and designing user interface solutions based on customer behavioral trends, human interaction and design principles
- Flexible engagement models to meet your unique needs
- Best shore model leveraging global delivery capabilities

## Connect With Us

For more information about Application Development: SharePoint, call us at 800-872-7882, email [getsolutions@fiserv.com](mailto:getsolutions@fiserv.com) or visit [www.fiserv.com](http://www.fiserv.com).



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