

SentrySM Infrastructure Services: Remote Management
Improve Stability, Efficiency and Availability

Sentry Infrastructure Services: Remote Management from Fiserv frees you to focus on growing your business and serving expanding customer needs while we provide reliable, scalable, high-performance technology and services to support your institution.



Overview

Your technology infrastructure is the backbone of your service delivery and consumer experience. Fiserv provides remote management services so you can free your IT resources to focus on the innovation required to move your business forward.

Hundreds of financial institutions rely on Fiserv to maintain a high-performance IT infrastructure that is secure, reliable, scalable and optimized for maximum speed and efficiency. Our services are backed by many years of experience providing technology support services for financial institutions of all sizes. We provide server monitoring, security patching, desktop support and a wide range of additional services to help you get the most from your technology investments.

**Reduce Risk and Align Services
When Needs Change**

Reduce risk of incidents by moving from a reactive IT environment to proactive IT management. Gain peace of mind knowing your systems are up-to-date and running at peak performance. Consumption pricing helps you align infrastructure costs to current needs and scale your technology as needs change.

Remote Management addresses key operational challenges including:

- Operational complexity
- Rising costs
- Business and operational agility
- Regulatory and compliance pressures
- Security threats
- Channel proliferation
- Commoditization of technology
- Consolidation
- Increasing complexity

Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today. Visit [fiserv.com](https://www.fiserv.com) to learn more.

Key Features

- 24/7 support
- Infrastructure service monitoring
- Security patching
- Desktop support
- Server management
- Domain expertise and experience
- End user computing services
- Standard reporting
- Integrated service add-ons:
 - Cybersecurity
 - Vulnerability remediation
 - Professional services

Key Benefits

- Reduce risk through 24/7 monitoring and management
- Optimize use of IT resources
- Simplify management of on-premises and cloud environments
- Align data management technology to business goals
- Adhere to ITIL-based processes and proven best practices
- Reduce risk through proactive IT services
- Align costs aligned with current needs



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Connect With Us

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