

Business culture at technologi

'To become the technologi provider of choice in the financial services industry — globally.'

This is our vision here at technologi, it demonstrates our commitment to growth, success and becoming an industry leading supplier, globally. We are an award-winning FinTech, offering services in more than 60 countries and working with some of the largest banks and payments businesses in the world. Whilst successful, the journey towards our vision is only just getting started — thanks to our creative, innovative, and committed team we are successfully delivering against our vision — every day.

Our team created our "Core Values" to ensure everyone across the business was aligned with our goals and aims but importantly our behaviours as individuals. These values are our guiding principles and beliefs, they support and underpin our vision and define our commitment to each other and our customers, these values are:



Equal, collaborative family

We treat each other with respect. No matter what their ability, experience or background we will all help one another. Everyone has the right to be heard and a responsibility to listen. Together we will always achieve more.



Innovative, creative and visionary

We always challenge the status quo, think of exciting new ideas and lead from the front. We look for new solutions and always question "what's next"? We ask questions, we share ideas and are open for change.



Focus on our customers

We take time to understand our customers' needs and challenges so we can exceed their requirements and expectations. We go the extra mile and treat all customers fairly. We take ownership of any interaction from start to resolution.



Be honest, show integrity

We act responsibly, are open and upfront and learn from our experiences. We do the right thing for our customers and our team without exception. We share feedback, we are humble in our approach and treat others how we would want to be treated.



Ambitious, tenacious and successful

We define our goals, we are motivated, driven and motivate others. We are organised, diligent and structured. We overcome barriers through hard work, commitment and collaboration. We challenge ourselves to be the best we can be — everyday.



Results, recognition and reward

We acknowledge when our colleagues have delivered, we recognise their successes, reward their achievements and praise their commitment to our business. We demonstrate to the individual and to the wider business our appreciation of their effort.

In a business focused on delivering upon our commitments we provide an environment for our team to learn and grow both their knowledge and capability but also their seniority within the business. Understanding the importance of the role we take with our customers, we have never failed to deliver on a commitment we have made — it's something we're incredibly proud of and certainly have no plans to change.

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